CONCIERGE SERVICES AGREEMENT

THIS CONCIERGE SERVICES AGREEMENT (this "Agreement") is made and entered into as of the ___ day of ____________, 2026 (the "Effective Date") by and between **CLASSIC CITY CONCIERGE COMPANY, LLC**, a Georgia limited liability company ("Company"), and the undersigned individual or legal entity ("Client"). Company and Client are sometimes individually referred to herein as a "Party" and collectively as the "Parties."

RECITALS

WHEREAS, Company is engaged in the business of providing concierge services for individuals and businesses; and

WHEREAS, Company and Client desire to enter into this Agreement for the purpose of establishing the terms and conditions pursuant to which Company will provide services to Client;

NOW, THEREFORE, FOR AND IN CONSIDERATION of the mutual agreements contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Company and Client agree as follows:

1. Services. Company offers a variety of concierge services to its clients, and Client will be offered the opportunity to order such services by submitting orders to Company (an "Order"). Each Order will describe the services that Client desires to engage Company to perform (collectively, the "Services"). Each Order shall contain a description of the Services as well as the fees and expenses that Client agrees to pay Company for performing such Services. This Agreement shall establish the terms and conditions under which Company shall perform all ordered Services for Client.

2. Term. This Agreement shall commence as of the Effective Date and shall continue thereafter for a period of twelve (12) months (the "Initial Term") unless sooner terminated as provided in Section 7 hereof. Upon the expiration of the Initial Term, this Agreement shall automatically renew for successive twelve (12) month terms unless either Party provides written notice of nonrenewal at least sixty (60) days prior to the end of the then-current term (each, a "Renewal Term" and, together with the Initial Term, the "Term"), or unless sooner terminated as provided in Section 7 hereof. If the Term is renewed for any Renewal Term(s) pursuant to this Section 2, the terms and conditions of this Agreement during each such Renewal Term shall be the same as the terms and conditions in effect immediately prior to such renewal. If either Party provides timely notice of its intent not to renew this Agreement, this Agreement shall terminate upon the expiration of the then-current Term.

3. Fees and Expenses. In consideration of the provision of the Services by Company, Client shall pay to Company the fees and expenses described in each Order. Company shall be acting as Client's agent when purchasing goods or services on its behalf under the principle of sequential liability. Company shall be solely liable for payment of any third party invoices only if Company has been paid by Client for those invoices. Prior to payment by Client to Company for any third party invoices, Client shall be solely liable for said invoices. Client shall be responsible for all sales, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state or local governmental entity on any amounts payable by Client hereunder and any taxes, duties and charges currently assessed or which may be assessed in the future that are applicable to the Services.

4. Payment Terms. Client shall pay Company for all fees and expenses contemplated by each Order at the time Company performs the Services. Client shall maintain a credit or other payment card on file with Company and Company shall be authorized to charge Client's credit or payment card

immediately following Company's completion of the relevant Services. All late payments shall bear interest at the lesser rate of 1.5% per month or the highest rate permissible under applicable law, calculated daily and compounded monthly. Client shall also reimburse Company for all reasonable costs incurred in collecting any late payments, including, without limitation, attorneys' fees. In addition to all other remedies available under this Agreement or at law (which Company does not waive by the exercise of any rights hereunder), at Company's sole discretion and upon written notice to Client, Company shall be entitled to suspend the provision of any Services if Client fails to pay any amounts due hereunder in a timely manner.

5. Limitation of Liability. IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER OR TO ANY THIRD PARTY FOR ANY LOSS OF USE, REVENUE OR PROFIT OR FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL OR PUNITIVE DAMAGES, WHETHER ARISING OUT OF BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, REGARDLESS OF WHETHER SUCH DAMAGE WAS FORESEEABLE AND WHETHER OR NOT SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL COMPANY'S LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEED THE AGGREGATE AMOUNTS PAID BY CLIENT TO COMPANY UNDER THE ORDER TO WHICH SUCH CLAIMS RELATES.

6. Disclaimer of Warranties. COMPANY MAKES NO GUARANTEES, REPRESENTATIONS, OR WARRANTIES REGARDING THE RESULTS OR PERFORMANCE OF THE SERVICES. COMPANY HEREBY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE WITH RESPECT TO THE SERVICES OR THIS AGREEMENT. COMPANY SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

7. Termination.

(a) For Convenience. Either Party, in its sole discretion, may terminate this Agreement at any, without cause, by providing at least fifteen (15) days' prior written notice to the other Party.

(b) With Cause. This Agreement may be terminated before the expiration date of the Term on written notice:

(i) by Company, if Client fails to pay any amount when due hereunder and such failure continues for fifteen (15) days after Client's receipt of written notice of nonpayment;

(ii) by either Party, if the other Party materially breaches any provision of this Agreement and either the breach cannot be cured or, if the breach can be cured, it is not cured by the breaching party within ten (10) days after the breaching Party's receipt of written notice of such breach; or

(iii) by either Party, if the other Party (A) becomes insolvent, (B) is generally unable to pay, or fails to pay, its debts as they become due, (C) files, or has filed against it, a petition for voluntary or involuntary bankruptcy or pursuant to any other insolvency law, (D) makes or seeks to make a general assignment for the benefit of its creditors, or (E) applies for, or consents to, the appointment of a trustee, receiver or custodian for a substantial part of its property or business.

(c) The rights and obligations of the Parties set forth in this Agreement which, by their nature, should survive termination or expiration of this Agreement, shall survive any such termination or expiration of this Agreement.

8. Dispute Resolution.

(a) Except for actions to enforce payment obligations, the Parties shall resolve any dispute, controversy or claim arising out of or relating to this Agreement, or the breach, termination or validity hereof (each, a "Dispute") under the provisions of this Section 8. The procedures set forth herein shall be the exclusive mechanism for resolving any Dispute that may arise.

(b) Negotiations. The Parties shall first attempt in good faith to resolve any Dispute by negotiation and consultation between themselves. In the event that such Dispute is not resolved on an informal basis, either Party may initiate mediation under Section 8(c).

(c) Mediation.

(i) Subject to Section 8(b), the Parties may submit the Dispute to any mutually agreed-upon mediation service by providing to the mediation service a joint, written request for mediation setting forth the subject of the dispute and the relief requested. The Parties shall cooperate with the mediation service and with one another in selecting a neutral mediator and in scheduling the mediation proceedings. The Parties covenant that they will use commercially reasonable efforts in participating in the mediation. The Parties agree that the mediator's fees and expenses and the costs incidental to the mediation will be shared equally between the Parties.

(ii) The Parties further agree that all offers, promises, conduct and statements, whether oral or written, made in the course of the mediation by any of the parties, their agents, employees, experts and attorneys, and by the mediator and any employees of the mediation service, are confidential, privileged and inadmissible for any purpose, including impeachment, in any litigation, arbitration or other proceeding involving the parties, provided that evidence that is otherwise admissible or discoverable shall not be rendered inadmissible or non-discoverable as a result of its use in the mediation.

(d) Binding Arbitration. If the Parties cannot resolve any Dispute for any reason, including, without limitation, the failure of either party to agree to enter into mediation or agree to any settlement proposed by the mediator, either Party may commence final and binding arbitration in Clarke County, Georgia under the auspices of the American Arbitration Association. In the event that arbitration is necessary, the prevailing Party shall have its costs associated with the arbitration, including its reasonable attorneys' fees and expenses, paid by the other Party, unless agreed upon otherwise.

9. Force Majeure.

(a) No Party shall be liable or responsible to the other Party, nor be deemed to have defaulted under or breached this Agreement, for any failure or delay in fulfilling or performing any term of this Agreement (except for any obligations to make payments to the other Party hereunder), when and to the extent such failure or delay is caused by or results from acts beyond the affected Party's reasonable control, including, without limitation: acts of God, flood, fire or explosion, war, invasion, riot or other civil unrest, actions, embargoes or blockades in effect on or after the date of this Agreement, national or regional emergency, strikes, labor stoppages or slowdowns or other industrial disturbances, compliance with any law or governmental order, rule, regulation or direction or any action taken by a governmental or public authority, including but not limited to imposing an embargo, export or import restriction, quota or other restriction or prohibition, or failing to grant a necessary license or consent, shortage of adequate power or telecommunications or transportation facilities, or any other event which is beyond the reasonable control of such Party (each of the foregoing, a "Force Majeure Event"). A Party whose performance is affected by a Force Majeure Event shall give notice to the other party, stating the period of time the occurrence is expected to continue, and shall use diligent efforts to end the failure or delay and minimize the effects of such Force Majeure Event.

(b) The non-affected Party may terminate this Agreement and/or any affected Order if such failure or delay continues for a period of thirty (30) days or more. Unless this Agreement is terminated in accordance with this Section 9(b), the Term of this Agreement shall be automatically extended by a period equal to the period of suspension.

10. Entire Agreement. This Agreement, together with all Orders and any other documents incorporated herein by reference, constitutes the sole and entire agreement of the Parties with respect to the subject matter contained herein, and supersedes all prior and contemporaneous understandings and agreements, both written and oral, with respect to such subject matter.

11. Assignment. Neither Party may assign, transfer or delegate any or all of its rights or obligations under this Agreement, without the prior written consent of the other party; provided, that, upon prior written notice to the other party, either Party may assign the Agreement to a successor of all or substantially all of the assets of such party through merger, reorganization, consolidation, or acquisition. No assignment shall relieve the assigning party of any of its obligations hereunder. Any attempted assignment, transfer or other conveyance in violation of the foregoing shall be null and void. This Agreement shall be binding upon and shall to inure to the benefit of the parties hereto and their respective successors and permitted assigns.

12. Amendment; Modification; Waiver. This Agreement may only be amended, modified or supplemented by an agreement in writing signed by each Party hereto. No waiver by any Party of any of the provisions hereof shall be effective unless explicitly set forth in writing and signed by the Party so waiving. Except as otherwise set forth in this Agreement, no failure to exercise, or delay in exercising, any rights, remedy, power or privilege arising from this Agreement shall operate or be construed as a waiver thereof; nor shall any single or partial exercise of any right, remedy, power or privilege hereunder preclude any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

13. Choice of Law. This Agreement shall be governed by and construed in accordance with the laws of the State of Georgia without giving effect to any choice or conflict of law provision or rule (whether of the State of Georgia or any other jurisdiction) that would cause the application of laws of any jurisdiction other than those of the State of Georgia.

14. Counterparts. This Agreement may be executed in one or more original, pdf. Or counterparts, each of which shall be deemed an original, but all of which together shall be deemed to be one and the same agreement. A signed copy of this Agreement delivered by e-mail or other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Agreement.

(*Signatures Appear on Following Page*)

IN WITNESS WHEREOF, the Parties have caused their duly authorized representatives to execute this Agreement as of the Effective Date.

<u>COMPANY</u>:

CLASSIC CITY CONCIERGE COMPANY, LLC, a Georgia limited liability company

By: ______________________________
Name: Katherine Maxey
Title: Member

By: ______________________________
Name: Lindsey Morris
Title: Member

<u>CLIENT</u>:

____

APPENDIX 1

SERVICES OPTIONS & MEMBERSHIP SELECTION

Client hereby selects one (1) of the following membership options or service tiers to apply during the Term of this Agreement by placing a checkmark or initialing in the corresponding box below:

Selection	Membership Tier / Option	Monthly Recurring Fee	Included Hours / Pricing Structure	Additional Details
[ ]	**Signature Membership**	**$59** / month	**Billed at $55 / hour**	Entry membership tier offering access to concierge services at a reduced hourly rate.
[ ]	**Essential Membership**	**$269** / month	**5 hours** / month included	Includes up to 5 hours of concierge services per month.
[ ]	**Lifestyle Membership**	**$499** / month	**10 hours** / month included	Includes up to 10 hours of concierge services per month.
[ ]	**Premier Membership**	**$699** / month	**15 hours** / month included	Includes up to 15 hours of concierge services per month.
[X]	**Bespoke Service Requests**	**$0** / month	**Billed at $75 / hour**	Non-membership, ad-hoc service requests billed strictly on an hourly basis as needed.

Membership Selection Terms:

- **Additional Hours & Overages:** For tiers with included monthly hours (Essential, Lifestyle, Premier), any additional hours requested beyond the allocated monthly inclusion will be billed at the standard hourly rate or as otherwise agreed upon by Company and Client.
- **Third-Party Expenses:** Out-of-pocket expenses, vendor costs, and purchases made on Client's behalf are independent of membership fees and hourly rates and will be billed directly to Client pursuant to Section 3 of the Agreement.
- **Selection Acknowledgment:** Client acknowledges and agrees that the chosen option checked above governs the recurring monthly commitment and/or hourly rates charged under this Agreement.

CLIENT INITIALS: ________